

# INSTRUCTIONS TO DOWNLOAD TENDERCARD ON HYPERCOM OPTIMUM T4100 TERMINAL

## Via IP/ETHERNET

**SETTLE all transactions in the terminal BEFORE downloading!**

Step	Terminal Display	Action
1	<b>Idle Prompt</b>	Press the <b>HOME</b> key (green key on top row) and then the <b>FUNCTION</b> key (blue key on top row)
2	<b>Maintenance</b> 1. <b>Deployment Config....</b> 2. <b>App. Maintenance....</b>	Press <b>1</b> for <b>Deployment Configuration</b> (Merchants may need to be reminded to use their number keys – <i>not</i> the keys next the menu item on the display)
3	<b>Deployment Config.</b> 1. <b>Terminal Config...</b> 2. <b>Configure Hosts...</b>	Press <b>2</b> for <b>Configure Hosts</b>
4	<b>Download Host Menu</b> 1. <b>Edit/View Host</b> 2. <b>Add New Host</b>	Press <b>2</b> for <b>Add New Host</b>
5	<b>New Download Host</b> Enter Name <input type="text"/>	Enter <b>TC</b> (To enter letters: Hold down SHIFT key -> bottom key on left side - it's usually colored grey) and press key next to corresponding letter). Press <b>ENTER</b> .
6	<b>Download Host Terminal ID</b> Terminal I.D. <input type="text"/> Host: TC	Clear any numbers visible with Yellow Clear key. Type the <b>Download Terminal ID</b> provided by TenderCard (usually merchant's TenderCard ID). Press <b>ENTER</b> .
7	<b>Download Connection Type</b> 1. <b>Dial...</b> 2. <b>IP/Ethernet...</b>	Select <b>2</b> for downloading via an <b>IP/Ethernet</b> Connection
8	<b>Host Connect Method</b> 1. <b>IP Address</b> 2. <b>Host Name</b>	Press <b>1</b> for <b>IP Address</b>
9	<b>Download Host IP Address</b> Enter IP Address <input type="text"/> Host: TC	Use yellow Clear key to clear out any existing IP. Enter exactly as follows: <b>63*156*139*36</b> When done, it should look like: <b>63.156.139.36</b> . If correct, press <b>ENTER</b> . Otherwise, use yellow <b>CLEAR</b> key and re-enter.
10	<b>Download Host Port Number</b> Port Number <input type="text"/> Host: TC	Use yellow Clear key to clear out any existing numbers. Enter <b>25102</b> . Press <b>ENTER</b> .
11	<b>Security Level</b> 1. <b>None</b> 2. <b>SSL</b> 3. <b>SSL + Auth</b>	Press <b>2</b> for <b>SSL</b> . (Some terminals may skip this prompt)
12	<b>Security Connection</b> 1. <b>HyperSSL</b> 2. <b>SSL Gateway</b>	Press <b>1</b> for <b>HyperSSL</b> . (Some terminals may skip this prompt)



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13	<b>Cfg. Another Download Host?</b> 1. Yes 2. No	Press <b>2</b> for <b>No</b> .
14	<b>Save Changes?</b> 1. Yes 2. No	Press <b>1</b> for <b>Yes</b> .
15	<b>Deployment Config.</b> 1. Terminal Config... 2. Configure Hosts... 3. Download Now	Press <b>3</b> for <b>Download Now</b> .
16	<b>Application Manager</b> This Action may Delete transactions. Settle Now....	Press Cancel to settle any transactions currently in terminal. Otherwise, press <b>ENTER</b> .
17	<b>Host to Download</b> 0. All Hosts 1. XXXXX 2. TC	Press the number corresponding to <b>TC</b> (this number varies depending on other Hosts in the terminal.)
18	<b>Application Manager</b> TC Connecting..... Download in Progress....	Terminal will download application (takes about 30 seconds to 1 minute) and restart on its own. When this is complete, the ' <b>GIFT CARD</b> ' icon will appear on the main display. Press the <b>HOME</b> key to get to main display.

