

INSTRUCTIONS TO DOWNLOAD TENDERCARD ON VERIFONE TRANZ TERMINALS

Step	Terminal Display	Action
1	IDLE PROMPT	Press ENTER
2	FUNCTION?	Press 0
3	DOWNLOAD?	Press ENTER
4	DOWNLD PHONE NUM?	Enter 18004307995 , press ENTER . **If terminal begins to dial, then there is already a program in the terminal. A FACTORY CLEAR must be performed (see instructions below.) Clear the terminal, and then start back at Step 1.
5	SERIAL NUM?	Enter the merchant's Download Terminal ID (<i>provided by Tech</i>), press ENTER
6	APPLICATION ID?	<p>Tranz 330: Enter T330SA (8 [ALPHA] 3307 [ALPHA] [ALPHA] [ALPHA] 2 [ALPHA].) Terminal should display T330SA. If not, use BACKSPACE to correct.</p> <p>Tranz 380: Enter T380SA (8 [ALPHA] 3807 [ALPHA] [ALPHA] [ALPHA] 2 [ALPHA].) Terminal should display T380SA. If not, use BACKSPACE to correct.</p> <p>Tranz 460: Enter T460SA (8 [ALPHA] 4607 [ALPHA] [ALPHA] [ALPHA] 2 [ALPHA].) Terminal should display T460SA. If not, use BACKSPACE to correct.</p> <p>When complete, press ENTER</p>
7	DNLD SPEED?	<p>Enter 2, press ENTER</p> <p>Terminal will now dial and download progress is indicated by **-----.</p>
8	DOWNLOAD DONE	Press CLEAR . Terminal should now display TENDERCARD .

INSTRUCTIONS TO FACTORY CLEAR A VERIFONE TRANZ TERMINAL

Step	Terminal Display	Action
1	IDLE PROMPT	Press [*] and CLEAR simultaneously.
2	ENTER PASSWORD	Enter 8 [ALPHA] 0 [ALPHA] 8 [ALPHA] 5361041 [ALPHA] , then press ENTER
3	SUCCESSFUL	If terminal does not display SUCCESSFUL , repeat from Step 1.
4	IDLE PROMPT	Start Download Instructions at Step 1.